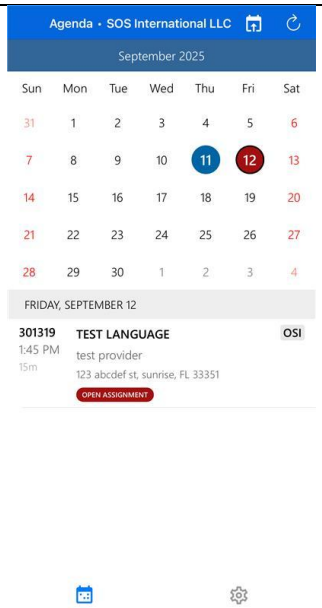
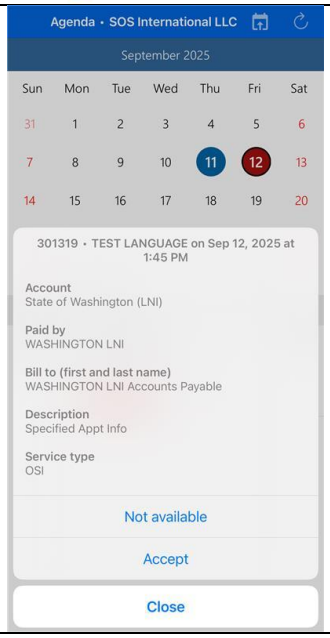
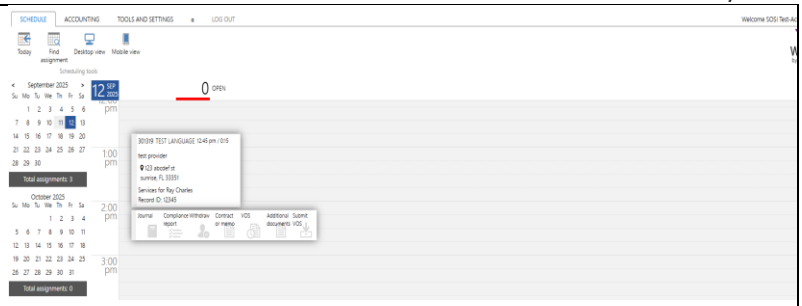
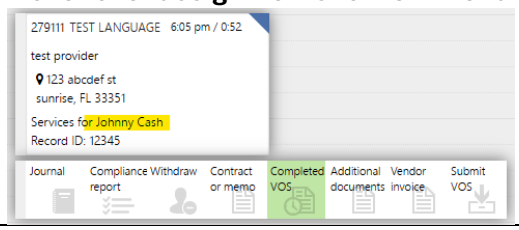
Viewing Appointment & Encounter Information

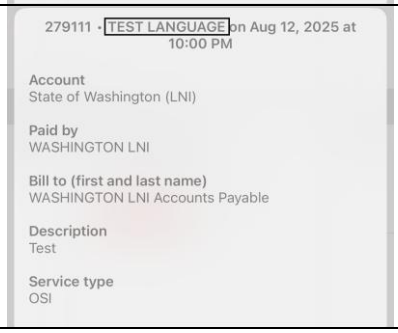
This guide shows LAPs the information available prior to accepting an appointment, after accepting, and post appointment completion.

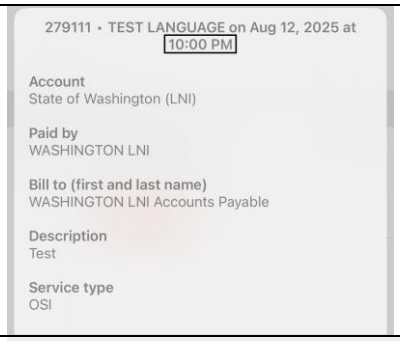
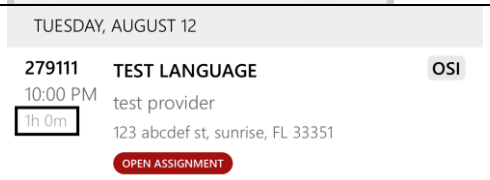
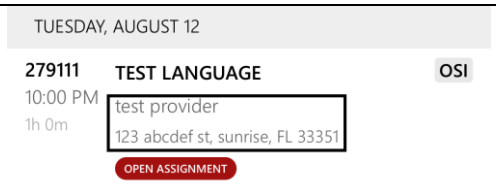
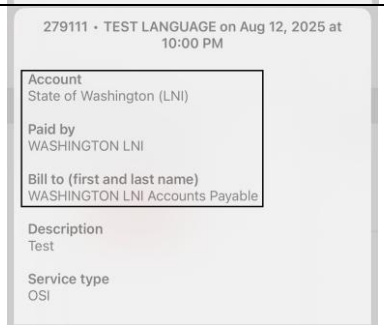
Different Views

Specified View	Example Screenshot
On The Spot! App Calendar Appointment View Default view when browsing open assignments on the app	
On The Spot! App Appointment Detail View View upon selecting an appointment. This view is used to either accept or reject appointments when using the app	

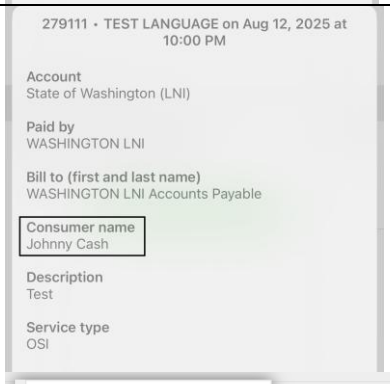
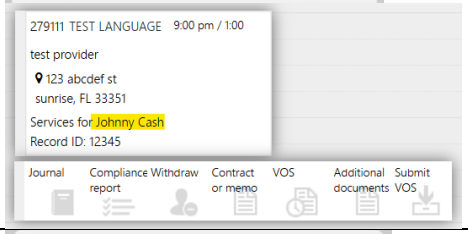
WordBridge.io Home Page View & Appointment Details Default view after logging into WordBridge.io	 **Hover over assignments to view menu:** 

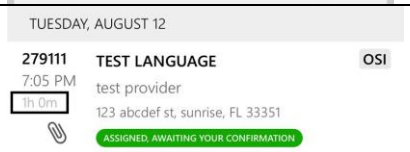
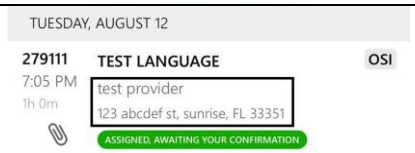
Pre-Acceptance

Field Displayed	Example Screenshot
Date of service *Specific View: On The Spot! App Appointment Detail View*	
Language *Specific View: On The Spot! App Appointment Detail View*	

Scheduled start time *Specific View: On The Spot! App Appointment Detail View*	
Total booked time *Specific View: On The Spot! App Calendar View*	
Provider/clinic name + address *Specific View: On The Spot! App Calendar View*	
Modality (IPI, OPI, or VRI) *Specific View: On The Spot! App Appointment Detail View*	
Bill To Information *Please note that the **Name of the Insurer** displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.* *Specific View: On The Spot! App Appointment Detail View*	

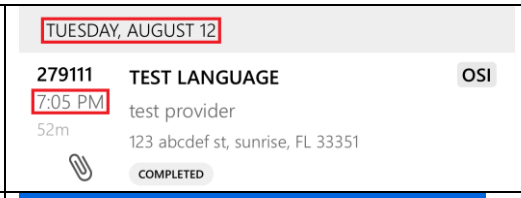
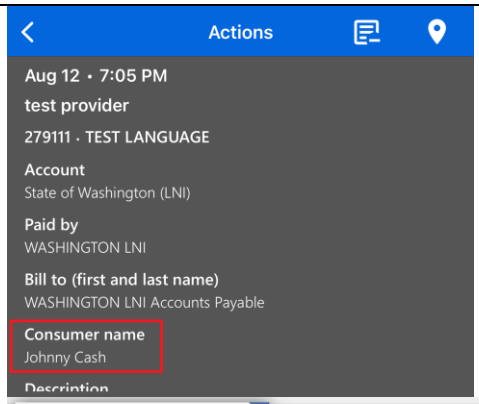
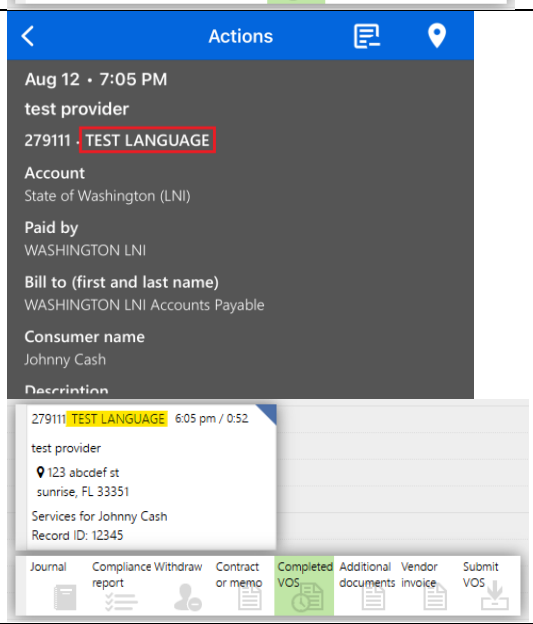
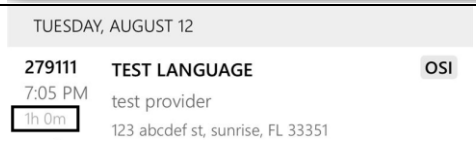
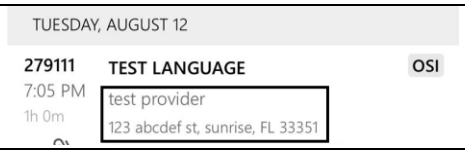
Post-Acceptance

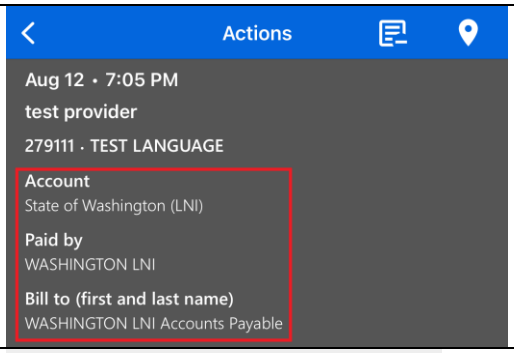
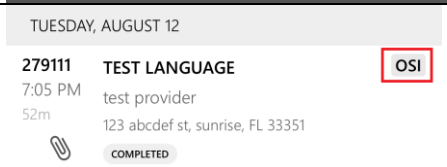
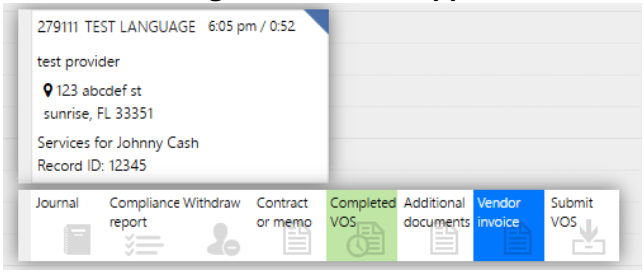
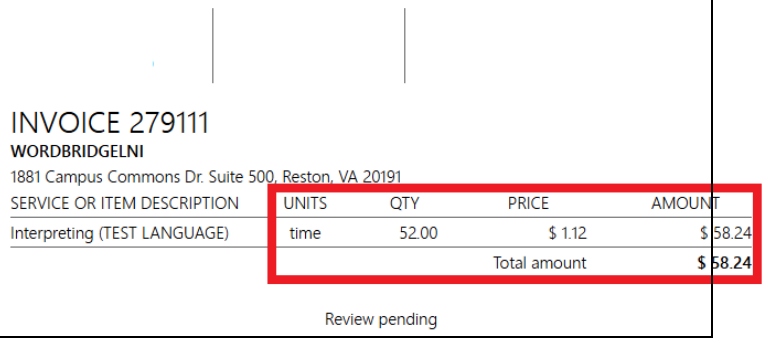
Field Displayed	Example Screenshot
Date of service *Specific View: On The Spot! App Appointment Detail View*	
LEP Name *Specific Views:* - *On The Spot! App Appointment Detail View (top screenshot)* - *WordBridge Website (bottom screenshot)*	 
Language *Specific View: On The Spot! App Calendar View*	

Scheduled start time *Specific View: On The Spot! App Appointment Detail View*	
Total booked time *Specific View: On The Spot! App Calendar View*	
Provider/clinic name + address *Specific View: On The Spot! App Calendar View*	
Bill To Information *Please note that the **Name of the Insurer** displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.* *Specific View: On The Spot! App Appointment Detail View*	
Modality (IPI (*shown as OSI*), OPI, or VRI) *Specific View: On The Spot! App Appointment Detail View*	

Post-Completion

Field Displayed	Example Screenshot

Date of service + Scheduled Start Time *Specific View: On The Spot! App Calendar View*	
LEP Name *Specific Views:* - *On The Spot! App Appointment Detail View (top screenshot)* - *WordBridge Website (bottom screenshot)*	
Language *Specific Views:* - *On The Spot! App Appointment Detail View (top screenshot)* - *WordBridge Website (bottom screenshot)*	
Total booked time *Specific View: On The Spot! App Calendar View*	
Provider/clinic name + address *Specific View: On The Spot! App Calendar View*	

Bill To Information *Please note that the **Name of the Insurer** displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.*	
Modality (IPI (*shown as OSI*), OPI, or VRI) *Specific View: On The Spot! App Calendar View*	
Total Anticipated Billable Service Amount *(shows total time worked, rate, and expected payable service amount)* **NOTE:** **Invoice is only available to view on the WordBridge.io Website currently.**	**Hover over assignment to view appointment menu:**  **Select "Vendor Invoice":** 

To view invoice status and generate your payment history, see "How do I get my payment history?" under the Frequently Asked Questions tab.