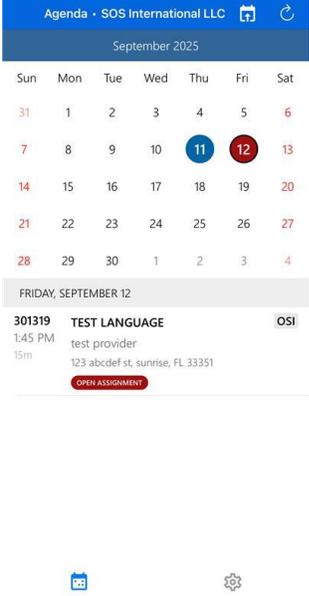


Viewing Appointment & Encounter Information

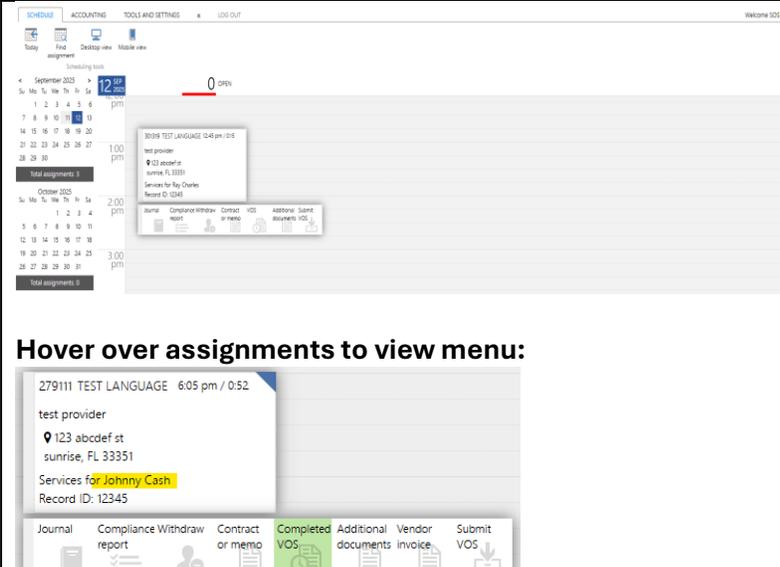
This guide shows LAPs the information available prior to accepting an appointment, after accepting, and post appointment completion.

Different Views

Specified View	Example Screenshot
<p><i>On The Spot! App Calendar Appointment View</i></p> <p>Default view when browsing open assignments on the app</p>	
<p><i>On The Spot! App Appointment Detail View</i></p> <p>View upon selecting an appointment. This view is used to either accept or reject appointments when using the app</p>	

WordBridge.io Home Page View & Appointment Details

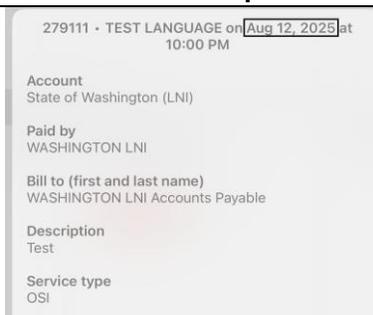
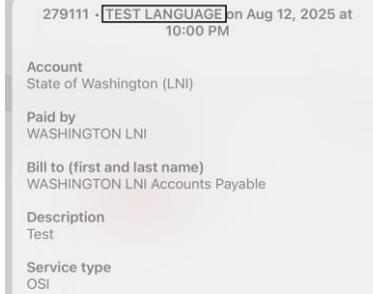
Default view after logging into WordBridge.io



Hover over assignments to view menu:

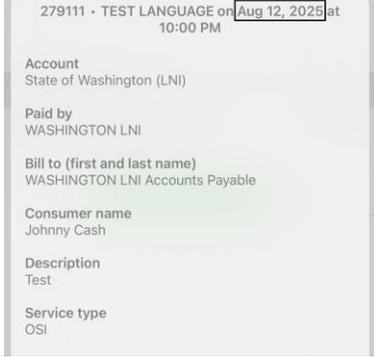
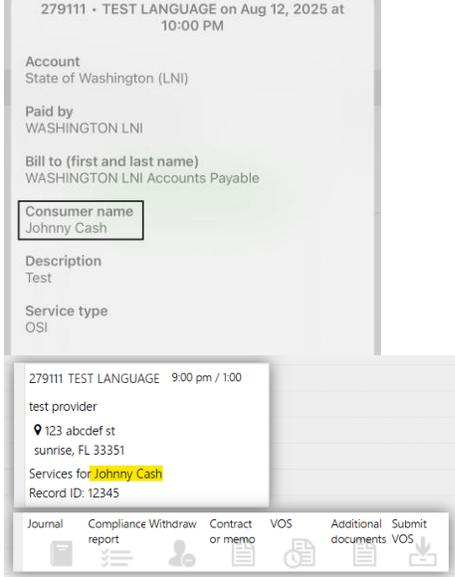
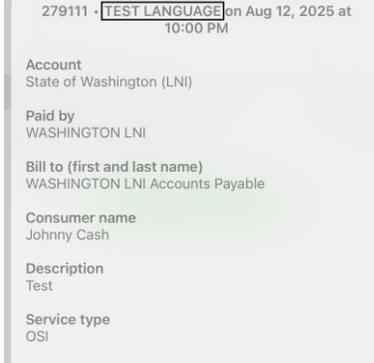
- Journal
- Compliance report
- Withdraw
- Contract or memo
- Completed VOS
- Additional documents
- Vendor invoice
- Submit VOS

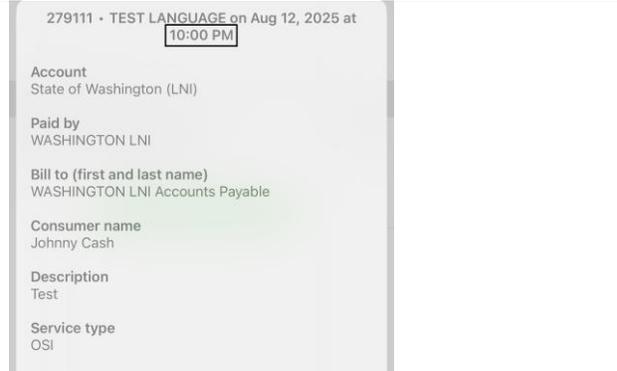
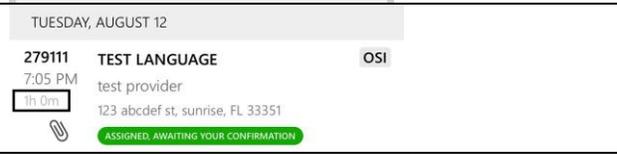
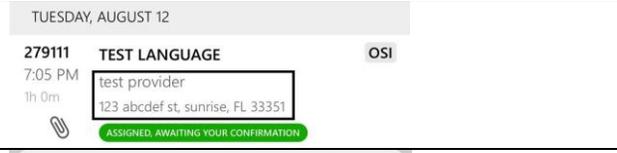
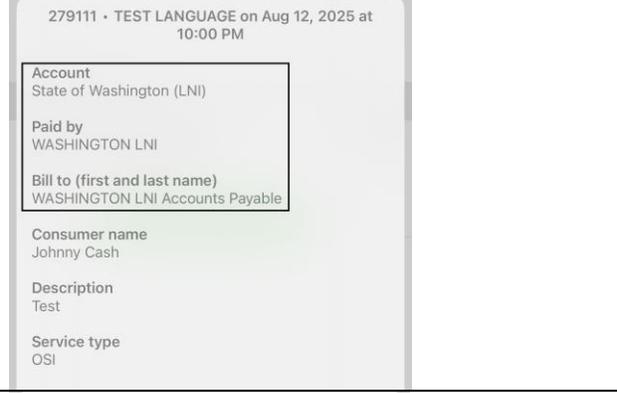
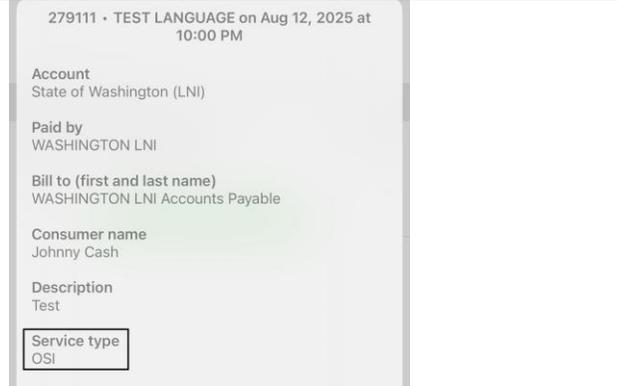
Pre-Acceptance

Field Displayed	Example Screenshot
<p>Date of service</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	
<p>Language</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	

<p>Scheduled start time</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	<p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>
<p>Total booked time</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	<p>TUESDAY, AUGUST 12</p> <p>279111 TEST LANGUAGE OSI</p> <p>10:00 PM test provider</p> <p>1h 0m 123 abcdef st, sunrise, FL 33351</p> <p>OPEN ASSIGNMENT</p>
<p>Provider/clinic name + address</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	<p>TUESDAY, AUGUST 12</p> <p>279111 TEST LANGUAGE OSI</p> <p>10:00 PM test provider</p> <p>1h 0m 123 abcdef st, sunrise, FL 33351</p> <p>OPEN ASSIGNMENT</p>
<p>Modality (IPI, OPI, or VRI)</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	<p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>
<p>Bill To Information</p> <p><i>Please note that the Name of the Insurer displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.</i></p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	<p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>

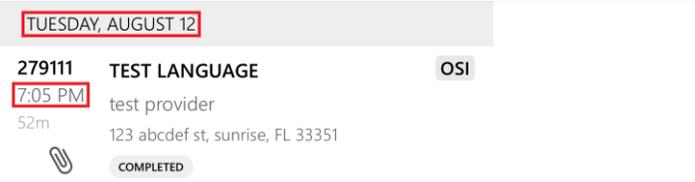
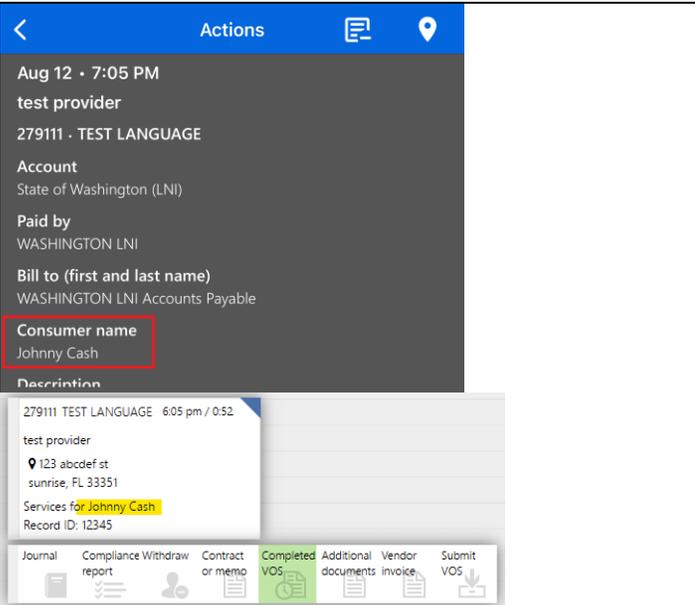
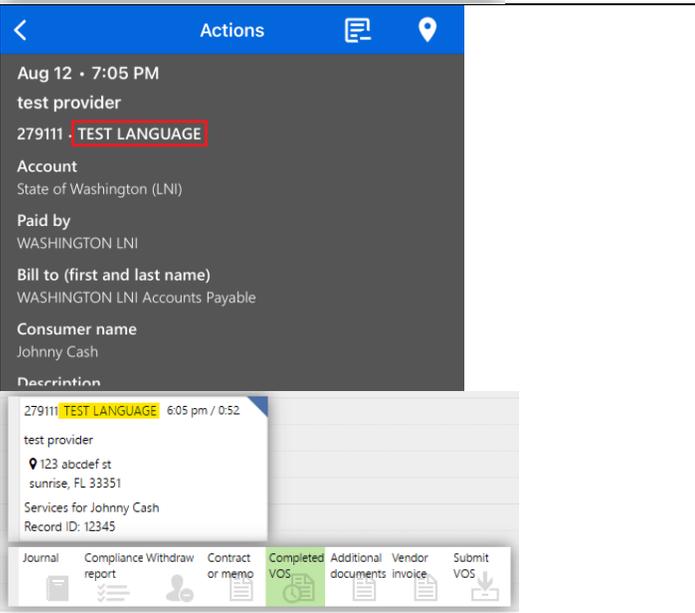
Post-Acceptance

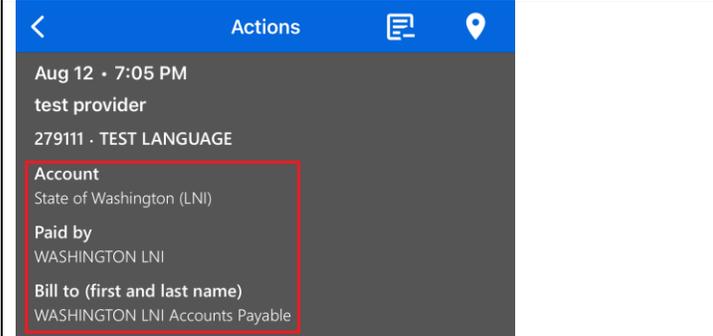
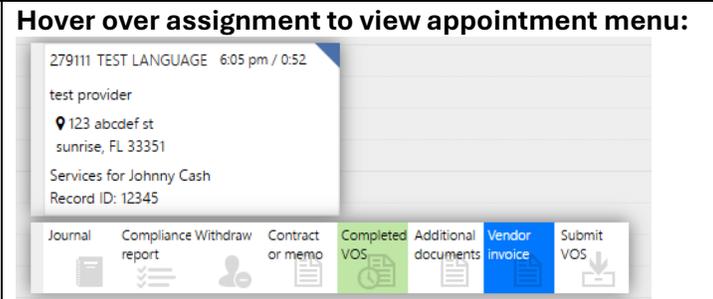
Field Displayed	Example Screenshot
<p>Date of service</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	
<p>LEP Name</p> <p><i>Specific Views:</i></p> <ul style="list-style-type: none"> - <i>On The Spot! App Appointment Detail View (top screenshot)</i> - <i>WordBridge Website (bottom screenshot)</i> 	
<p>Language</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	

<p>Scheduled start time</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	
<p>Total booked time</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	
<p>Provider/clinic name + address</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	
<p>Bill To Information</p> <p><i>Please note that the Name of the Insurer displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.</i></p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	
<p>Modality (IPI (shown as OSI), OPI, or VRI)</p> <p><i>Specific View: On The Spot! App Appointment Detail View</i></p>	

Post-Completion

Field Displayed	Example Screenshot
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<p>Date of service + Scheduled Start Time</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	
<p>LEP Name</p> <p><i>Specific Views:</i></p> <ul style="list-style-type: none"> - On The Spot! App Appointment Detail View (top screenshot) - WordBridge Website (bottom screenshot) 	
<p>Language</p> <p><i>Specific Views:</i></p> <ul style="list-style-type: none"> - On The Spot! App Appointment Detail View (top screenshot) - WordBridge Website (bottom screenshot) 	
<p>Total booked time</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	
<p>Provider/clinic name + address</p> <p><i>Specific View: On The Spot! App Calendar View</i></p>	

<p>Bill To Information</p> <p>Please note that the Name of the Insurer displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.</p>	 <p>Aug 12 · 7:05 PM test provider 279111 · TEST LANGUAGE</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p>															
<p>Modality (IPI (shown as OSI), OPI, or VRI)</p> <p>Specific View: On The Spot! App Calendar View</p>	 <p>TUESDAY, AUGUST 12</p> <p>279111 TEST LANGUAGE OSI 7:05 PM test provider 52m 123 abcdef st, sunrise, FL 33351 COMPLETED</p>															
<p>Total Anticipated Billable Service Amount (shows total time worked, rate, and expected payable service amount)</p> <p>NOTE: Invoice is only available to view on the WordBridge.io Website currently.</p>	<p>Hover over assignment to view appointment menu:</p>  <p>Select "Vendor Invoice":</p> <p>INVOICE 279111 WORDBRIDGELNI 1881 Campus Commons Dr. Suite 500. Reston, VA 20191</p> <table border="1"> <thead> <tr> <th>SERVICE OR ITEM DESCRIPTION</th> <th>UNITS</th> <th>QTY</th> <th>PRICE</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>Interpreting (TEST LANGUAGE)</td> <td>time</td> <td>52.00</td> <td>\$ 1.12</td> <td>\$ 58.24</td> </tr> <tr> <td colspan="3">Total amount</td> <td></td> <td>\$ 58.24</td> </tr> </tbody> </table> <p>Review pending</p>	SERVICE OR ITEM DESCRIPTION	UNITS	QTY	PRICE	AMOUNT	Interpreting (TEST LANGUAGE)	time	52.00	\$ 1.12	\$ 58.24	Total amount				\$ 58.24
SERVICE OR ITEM DESCRIPTION	UNITS	QTY	PRICE	AMOUNT												
Interpreting (TEST LANGUAGE)	time	52.00	\$ 1.12	\$ 58.24												
Total amount				\$ 58.24												

To view invoice status and generate your payment history, see "How do I get my payment history?" under the Frequently Asked Questions tab.