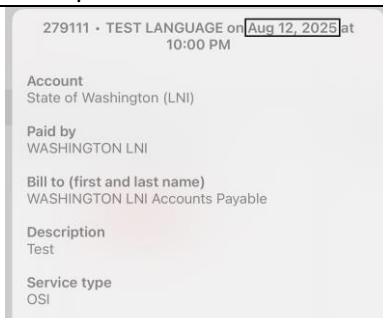
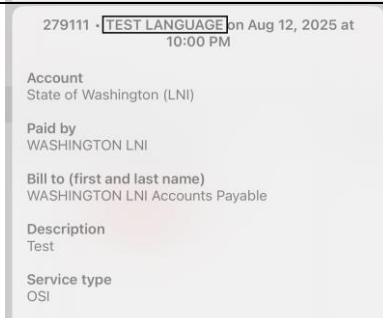
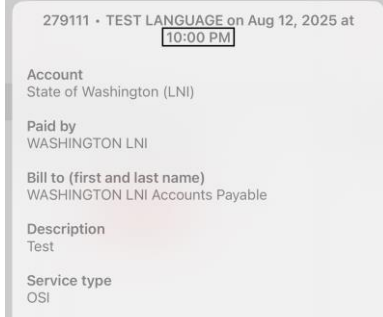


Viewing Appointment & Encounter Information

This guide shows LAPs the information available prior to accepting an appointment and after accepting an appointment. Information is available on either the On The Spot! app and/or WordBridge Website.

*Please note that the **Name of the Insurer** displayed on the App and the portal is based on the information entered by the provider when booking the request. SOSi and L&I have multiple pre-bill and post-bill review processes in place to ensure that the correct insurer is billed for the services.*

Pre-Acceptance

Field Displayed	Example Screenshot
Date of service	 <p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>
Language	 <p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>
Scheduled start time	 <p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>

Total booked time	<p>TUESDAY, AUGUST 12</p> <p>279111 TEST LANGUAGE OSI</p> <p>10:00 PM test provider</p> <p>1h 0m 123 abcdef st, sunrise, FL 33351</p> <p>OPEN ASSIGNMENT</p>
Provider/clinic name + address	<p>TUESDAY, AUGUST 12</p> <p>279111 TEST LANGUAGE OSI</p> <p>10:00 PM test provider</p> <p>1h 0m 123 abcdef st, sunrise, FL 33351</p> <p>OPEN ASSIGNMENT</p>
Modality (IPI, OPI, or VRI)	<p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>
Bill To Information	<p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Description Test</p> <p>Service type OSI</p>

Post-Acceptance

Field Displayed	Example Screenshot
Date of service	<p>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</p> <p>Account State of Washington (LNI)</p> <p>Paid by WASHINGTON LNI</p> <p>Bill to (first and last name) WASHINGTON LNI Accounts Payable</p> <p>Consumer name Johnny Cash</p> <p>Description Test</p> <p>Service type OSI</p>

LEP Name	<div> <div>279111 - TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</div> <div> Account State of Washington (LNI) Paid by WASHINGTON LNI Bill to (first and last name) WASHINGTON LNI Accounts Payable Consumer name Johnny Cash Description Test Service type OSI </div> <div> 279111 TEST LANGUAGE 9:00 pm / 1:00 test provider 123 abcdef st sunrise, FL 33351 Services for Johnny Cash Record ID: 12345 </div> <div> Journal Compliance Withdraw Contract VOS Additional Submit report or memo documents VOS </div> </div>
Language	<div> <div>279111 - TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</div> <div> Account State of Washington (LNI) Paid by WASHINGTON LNI Bill to (first and last name) WASHINGTON LNI Accounts Payable Consumer name Johnny Cash Description Test Service type OSI </div> </div>
Scheduled start time	<div> <div>279111 - TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</div> <div> Account State of Washington (LNI) Paid by WASHINGTON LNI Bill to (first and last name) WASHINGTON LNI Accounts Payable Consumer name Johnny Cash Description Test Service type OSI </div> </div>
Total booked time	<div> <div>TUESDAY, AUGUST 12</div> <div> <div>279111 7:05 PM</div> <div> TEST LANGUAGE OSI test provider 123 abcdef st, sunrise, FL 33351 ASSIGNED. AWAITING YOUR CONFIRMATION </div> </div> </div>
Provider/clinic name + address	<div> <div>TUESDAY, AUGUST 12</div> <div> <div>279111 7:05 PM</div> <div> TEST LANGUAGE OSI test provider 123 abcdef st, sunrise, FL 33351 ASSIGNED. AWAITING YOUR CONFIRMATION </div> </div> </div>

Bill To Information	<div>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</div> <div><div>Account State of Washington (LNI)</div><div>Paid by WASHINGTON LNI</div><div>Bill to (first and last name) WASHINGTON LNI Accounts Payable</div><div>Consumer name Johnny Cash</div><div>Description Test</div><div>Service type OSI</div></div>
Modality (IPI (<i>shown as OSI</i>), OPI, or VRI)	<div>279111 • TEST LANGUAGE on Aug 12, 2025 at 10:00 PM</div> <div><div>Account State of Washington (LNI)</div><div>Paid by WASHINGTON LNI</div><div>Bill to (first and last name) WASHINGTON LNI Accounts Payable</div><div>Consumer name Johnny Cash</div><div>Description Test</div><div>Service type OSI</div></div>